

ERROR MESSAGES

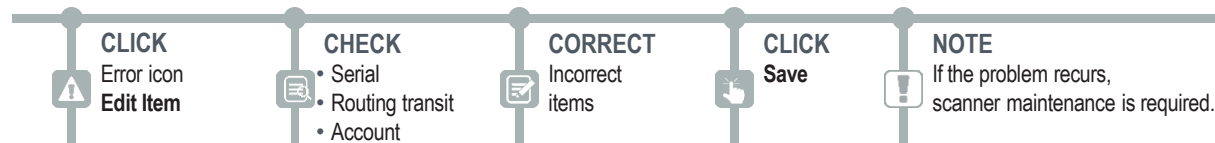
Duplicate items »



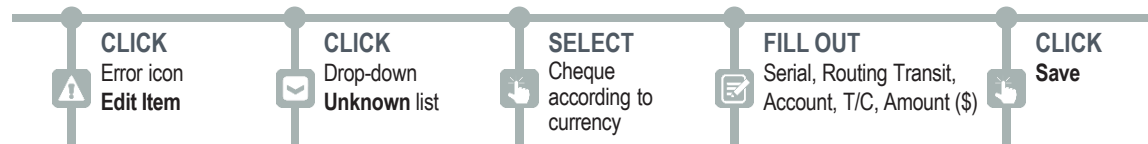
Confirm amount »



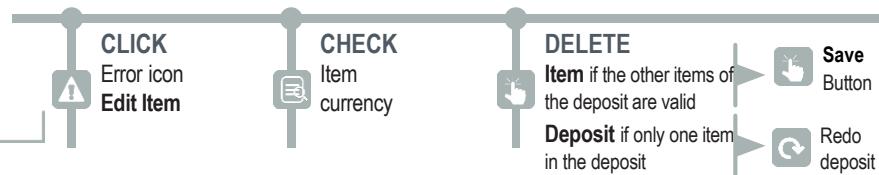
Invalid MICR »



Unknown item »



Invalid currency »



OTHER PROBLEMS

Poor image quality

Scanner jam

Recurrent MICR errors

SCANNER MAINTENANCE

- Clean camera glass
- Clean entry drive rollers
- Change Ink cartridge

RECOMMENDED FREQUENCY

- »» Approximately every 8,000 scans
- »» Approximately every 8,000 scans
- »» Approximately every 80,000 scans

ORDER

- Cleaning supplies:** cleaning cards and wipes, compressed air can
- Spare parts:** ink cartridges, drive rollers and SADR discrimination rollers

CONSULT

- Scanner User Manual Maintenance procedures**
- <https://paystation.ca/solutions/digital-check-tellerscan-ts240/>
- <https://paystation.ca/solutions/chexpress-cx30/>

Roles Legend

-  Manager
-  Supervisor
-  Operator
-  Viewer

User Help & Support

For more information, visit:
<http://www.desjardins.com/remote-deposit-capture-help>

- You will find:
- User guide
 - Training videos
 - Job aid tools
 - Links to Digital Check scanners models